



PRODUCT RETURN AUTHORIZATION

- 1. All returns must be accompanied by photocopy of the original invoice within 30 days of invoice date.
- 2. Standard products in saleable condition will be credited in full only if return no later than 30 days from date of invoice copy. **Do not break the seal or take merchandise out of its original packaging if you want to return merchandise.**
- 3. Products returned as defective will not be credited until this has been verified by the manufacturer in the form of a credit or exchange.
- 4. Pack the item in a box with paper or other shock absorbent material to prevent damage in transit. You may also use our packing material with which you received the product. **Do not** send any merchandise without an outer packaging. **Credit will not be issued** for merchandise received damaged due to improper packaging.
- 5. After enclosing proper paperwork (such as copy of invoice, reason for return, warranty card and etc.) and sealing the box, **affix the enclosed postage paid merchandise label on the box of the merchandise you are returning.** You can send the box via your U.S. Post Office letter carrier or by dropping it at any U.S. Post Office or collection box.
- 6. All returns not in compliance with above terms will be subject to restocking fees.

Please fill the following information and **fax a completed return copy to (818) 833-3205 or Email to [Returns@Pearsondental.com](mailto>Returns@Pearsondental.com)**. Keep a copy for your own records.

Customer Name: _____ Pearson Account #: _____

Customer Fax Number: _____ RA/FILE#: _____

Customer Address: _____

Order Number: _____ Invoice Number: _____ Date of Invoice: _____

Item#	Product Description	Qty.	Mfr.	Lot#	Expiration

Reason for Return: _____

Item#	Product Description	Qty.	Mfr.	Lot#	Expiration

Reason for Return: _____

The product(s) being returned were acquired from: ***Pearson Dental Supply*******

All returns **MUST** include a copy of the original invoice. Return authorization does not guarantee a credit being issued. Please note the credit for your returned product(s) can not be processed until the product has been inspected upon return and we receive this document. If you have any questions regarding this form, please contact Pearson Dental Supply return department at (800) 535-4535 ext. 231. We thank you for your continued loyalty and look forward to your business.